

Announcement

Re: The Company's Official Communication Channels

Bualuang Securities Public Company Limited (the "Company") hereby announces the official communication channels which will be used for communicating information relating to the Company announcement, financial transaction, investment, news, privileges, promotions, and special services for the customer, including contact and notice relating to the agreement the customer has entered into with the Company. The details are as follows:

1. Website

- <https://www.bualuang.co.th>: for accessing to the Company's services.
- <https://www.blswarrant.com>: for providing information regarding Derivative Warrants (DW) issued by the Company.
- <https://bls.tips>: for taking a shortcut to the Company's services.

2. Email: To inform the company announcement, information about financial transactions, investment information, news, privileges, promotions and special services only for the customer.

<ul style="list-style-type: none"> • Sender Name: Bualuang Securities - Contract • Sender Address: blscustomercontrol@bualuang.co.th 	<p>To provide information/send document, as follows:</p> <ul style="list-style-type: none"> • Consideration results relating to the execution of the agreement the customer made with the Company • Modification or amendment agreement • Consideration results relating to the modification of the investment strategy, asset allocation or investment amounts • Consideration results relating to the termination of the agreement • All communications, notices, demands and other documents relating to the agreement
<ul style="list-style-type: none"> • Sender Name: Bualuang Securities - Privileges • Sender Address: customerservice@bualuang.co.th customerservice@info.bualuang.co.th 	<p>To provide information, as follows:</p> <ul style="list-style-type: none"> • News release regarding the Company's product and service • Investment information • Privileges, promotions, and special services • Response to the customer's enquiries
<ul style="list-style-type: none"> • Sender Name: Bualuang Securities - Transaction • Sender Address: noreply@bualuang.co.th noreply@service.bualuang.co.th 	<p>To provide information/send document, as follows:</p> <ul style="list-style-type: none"> • Confirmation Note • Document for filing Income Tax to the Revenue Department • Deposit Slip and Cash Withdrawal Slip • Shareholders' benefits, e.g., XD, XR, etc. • Share Subscription • Cash deposit as collateral, withdrawal & transfer cash collateral and margin call



บริษัทหลักทรัพย์ บัวหลวง จำกัด (มหาชน)
BUALUANG SECURITIES PUBLIC COMPANY LIMITED

	<ul style="list-style-type: none">• Monthly Report and other reports• Internet access information• Changing password• Changing the commission rate
<ul style="list-style-type: none">• Sender Name: Bualuang Securities - Payments• Sender Address: noreply@finance.bualuang.co.th	To provide information/send document, as follows: <ul style="list-style-type: none">• Receipt/Tax Invoice
<ul style="list-style-type: none">• Sender Name: Bualuang Securities - Research• Sender Address: research_rds@bualuang.co.th research@service.bualuang.co.th	To provide information/send document, as follows: <ul style="list-style-type: none">• Securities Analysis
<ul style="list-style-type: none">• Sender Name: Bualuang Securities - DPO• Sender Address: DPO@bualuang.co.th	To provide information/send document, as follows: <ul style="list-style-type: none">• Information relating to personal data protection• Consideration results relating to the exercise of the right of customer (as data subject)• Response to the complaint and query pursuant to the Company's Personal Data Protection Policy

3. **SMS:** To authenticate 2 steps (OTP) when the customer undertakes transaction with the Company and to provide information, news and services related to investment.
 - BUALUANGSEC (SMS Sender)
4. **Phone call:** To provide the investment information service.
 - BLS Customer Service Tel. 0 2618 1111
 - Phone number of our branches as announced on the Company's website.
5. **Social Media:** To provide information, news and services relating to investment.
 - Facebook: <https://www.facebook.com/bualuangsec>
 - Instagram: <https://www.instagram.com/bualuangsec>
 - YouTube: <https://www.youtube.com/bualuangsec>
 - X: <https://x.com/bualuangsec>
 - Line: <https://page.line.me/bualuangsec>
 - Tiktok: <https://www.tiktok.com/@bualuangsecurities>

This announcement shall be effective from September 2nd, 2024 onwards.

Announced on August 22nd, 2024

(Mr. Pichet Sithi-amnuai)

President